

**Process & Operations Management Tutorial
Class of July 2015
P2 November/December 2014, Fontainebleau
Sections E1-E2**

1. How many sessions did you take:

Text Response

1

3

2

2

1

2

2

So far 1

1

2

2

1

2

2

All

3

4

4

4

2

3

4

3

3

All

4

3

2

3

3

3

4

2

all

3

2. How effective were the tutorials in helping you to understand the core course?

#	Question	1	2	3	4	5	Total Responses	Mean
1	Unsatisfactory:Excellent	1	0	0	8	27	36	4.67

Statistic	Unsatisfactory:Excellent
Min Value	1
Max Value	5
Mean	4.67
Variance	0.57
Standard Deviation	0.76
Total Responses	36

3. How effective were the tutorials in helping you to do the class exercises?

#	Question	1	2	3	4	5	Total Responses	Mean
1	Unsatisfactory:Excellent	2	0	0	6	28	36	4.61

Statistic	Unsatisfactory:Excellent
Min Value	1
Max Value	5
Mean	4.61
Variance	0.93
Standard Deviation	0.96
Total Responses	36

4. How much did you learn?

#	Question	1	2	3	4	5	Total Responses	Mean
1	Unsatisfactory:Excellent	1	0	1	14	20	36	4.44

Statistic	Unsatisfactory:Excellent
Min Value	1
Max Value	5
Mean	4.44
Variance	0.65
Standard Deviation	0.81
Total Responses	36

5. The effectiveness of the tutor (Ruslan MOMOT) teaching this course?

#	Question	1	2	3	4	5	Total Responses	Mean
1	Unsatisfactory:Excellent	0	1	0	5	29	35	4.77

Statistic	Unsatisfactory:Excellent
Min Value	2
Max Value	5
Mean	4.77
Variance	0.36
Standard Deviation	0.60
Total Responses	35

6. Comments

Text Response

good pace but would be good to ask students questions to check that everyone understands
 Very effective, straight to the point and his time management skills are very good
 He is on top of the subjects, keeps an excellent pace, answers questions and is fairly charismatic.

Best tutorials I have attended so far at INSEAD!

The tutor is very helpful in explaining and also making the content more easy to apply in an exercise context.

Excellent teacher

Best tutor in P1 and P2. His course is very logical and well-structured

Extremely effective at teaching difficult concepts.

Ruslan is the most effective tutor I have had at INSEAD so far.

VERY GOOD. HE MAKES YOU UNDERSTAND.HE SHOULD BE TAKEN CFP TOO

Ruslan is a very effective tutor who is extremely well organised and explains concepts very clearly

Very good tutorial. Ruslan did a great job and is very structured. Super helpful in exam preparation.

Excellent tutor, very clear and worried

The content is not useful for implementation in real life.

The TA was just great. He was also good in taking/answering our questions, and gave us valuable tips..and was generally pleasant and nice.. he did an amazing job!

7. What suggestions, if any, do you have to enhance the relevance and strengthen the coherence of the tutorials?

Text Response

Increase number of tutorials, and time them earlier in the semester so the timing matches the classes and homework assignments.

It would be nice to start having them earlier on during the course to help with assignments

POM should have started much earlier in the period.

Being more communicative

The tutorials are great. Unfortunately, what is covered in the tutorials is not exactly the same as what is talked about in the class. The tutorials feel like real "OM" whereas the classes focus more on the business models.

MORE HOURS NEEDED

Should probably be highlighted more in the actual class that the stuff covered in the Tutorial is the main part of what is relevant for the exam.

Keep going like that

Change content

8. What are the tutor's main teaching strengths?

Text Response

Best tutor we have had at INSEAD so far. Very well structured, outstanding handouts, and explains concepts very easily.

Structure and clarity

Structure

competence

Time management, clarity and knowledge

Clearness, pace, keeps interest.

Very structured approach when explaining exercises; very good skills in conveying complex issues in a simple and comprehensible way

Very structured (step 1, step 2, step 3.). Excellent way of explaining and making content for accessible to students.

Knowledgeable

He has major potential to be a great professor. He explains things very clearly, and uses great examples to do so (does not remain on the abstract conceptual level but helps us apply the concepts), and he has great charisma. Also takes questions really well, does not dismiss them if they are hard or less relevant, and answers to the point. Really impressed by the tutor.

Great communication, good at breaking down problems step by step and sustain's everyone's interest.

Expertise, clarity, ability to explain complex concepts in a simple way.

ABILITY TO MAKE YOU UNDERSTAND

Structured, very good at answering questions.

Structure, order, good speaker

Sense of humor and effectiveness in teaching content of exam

He is logical and analytical.. he methodically went through the problems, explained how to answer them step-by-step.

9. In what respect could the tutor improve his/her teaching?

Text Response

Slow down! Sometimes you go too fast, but maybe that's as a function of limited number of tutorials.

make class more interactive

Found the tutorials very beneficial

Communication

Very clear logic. Nice writing of the problem solving steps.

Ruslan has been quite effective and I cannot think of any IO now.

HES OK

Slow down a bit.