

Process & Operations Management Tutorial
Class of July 2015
P2 November/December 2014, Fontainebleau
Sections E3-E4

1. How many sessions did you take:

Text Response
1
2
2
2
1
1
2
1
2 so far, but planning to take all 4
4
1
2
1
2
3
Plan to take all of them.
1
2
2
1
1
2
4
2
4
1/2 so far
Till this moment 2
2
All
3
4
6
4
4
3
all
all
4
2
2
3
2

3
1
3
All
3
3
3

2. How effective were the tutorials in helping you to understand the core course?

#	Question	1	2	3	4	5	Total Responses	Mean
1	Unsatisfactory:Excellent	0	0	3	8	41	52	4.73

Statistic	Unsatisfactory:Excellent
Min Value	3
Max Value	5
Mean	4.73
Variance	0.32
Standard Deviation	0.56
Total Responses	52

3. How effective were the tutorials in helping you to do the class exercises?

#	Question	1	2	3	4	5	Total Responses	Mean
1	Unsatisfactory:Excellent	0	1	1	5	44	51	4.80

Statistic	Unsatisfactory:Excellent
Min Value	2
Max Value	5
Mean	4.80
Variance	0.32
Standard Deviation	0.57
Total Responses	51

4. How much did you learn?

#	Question	1	2	3	4	5	Total Responses	Mean
1	Unsatisfactory:Excellent	0	0	1	15	35	51	4.67

Statistic	Unsatisfactory:Excellent
Min Value	3
Max Value	5
Mean	4.67
Variance	0.27
Standard Deviation	0.52
Total Responses	51

5. The effectiveness of the tutor (Ruslan MOMOT) teaching this course?

#	Question	1	2	3	4	5	Total Responses	Mean
1	Unsatisfactory:Excellent	0	0	0	8	44	52	4.85

Statistic	Unsatisfactory:Excellent
Min Value	4
Max Value	5
Mean	4.85
Variance	0.13
Standard Deviation	0.36
Total Responses	52

6. Comments

Text Response

Well organized, clearly explained, great resources to take with you. All in all this was the best tutorial session I have attended (including Michele's!). Sign this guy up as a professor immediately!

He is a very good tutor, probably the Best

Ruslan is very good for three reasons: 1) structure, 2) structure, 3) structure. He comes with a clear goal to achieve and a sound process to follow. He goes through the process step by step without being slow, and catches the attention of the class. Very good!

The tutorials for POM should be made mandatory, because they cover areas that we will be tested on, whereas they are not even mentioned in the mandatory course sessions.

very structured

Good control of the class

Best tutor so far.

great

Ruslan is such a patient, organized tutor. He is perfect for POM!

Tutor is very well prepared and to the point.

this guy is excellent

Appreciated his communications pre and after the classes with the students.

Excellent tutor, very concise, straight to the point, and keeping everything easy.

He is the best tutorial instructor on campus.

Ruslan is very didactic.. Excellent tutorials.

Ruslan is an amazing teacher. He taught the concepts of POM so effectively and made it very easy to understand. I loved his tutorials

I was very impressed with the quality of the teaching.

Ruslan is amazing. I cannot think of any way in which he can improve.

The tutorials and the core course are about so different things that they are almost two different courses. Terribly lack relevance.

Very helpful.

Without this tutorial I would have no idea about the course content. This is because it is not covered in sufficient detail in lectures.

Fantastic tutor!

7. What suggestions, if any, do you have to enhance the relevance and strengthen the coherence of the tutorials?

Text Response

None

Not much, given the limited time

Given the previous comment, and the fact that they are common to 2 sections, the choice of the amphi should be made with more consideration; i.e. today's lecture was in amphi Maag which can barely hold 1 section; 20+ students were left without a seat.

NIL

The deadlines for the class exercises could perhaps be pushed back to after the tutorials have dealt with the content in some detail.

Link more the exercises with the class content.

The tutorials are an essential part of the POM course and I feel are almost mandatory to attend. Perhaps Karan Girotra can speak more in class about the metrics or math of the course.

None

8. What are the tutor's main teaching strengths?

Text Response

See note above. He has a good feel for when students are understanding and when students need more explanation. He allows room for questions but does not allow the class to get stuck in a difficult moment for too long.

Clear explanations and illustration

Overall great.

Good control of the class, and explains clearly

Organization, patience.

Able to explain concepts clearly. Well-meaning and patient in answering questions.

Concise and straight to the point explanations.

Concise and short, and attentive to the students

He goes step by step and in a neat, organized, structured way.

clarity and pacing

Explain questions in detail. One who pay average attention in class will understand clearly all steps taken.

Ruslan is an excellent teacher - and communicates the subject matter in a very understandable and relatable way.

very good structured everything is explained excellent time management friendly and supportive

Very clear and logical communication style.

Ruslan's explanations are very clear. He is engaging and non-judgmental.

Mastery of the material, engaging discussions and sense of humor

Ruslan is going to be a great professor. Amazingly clear. Wish we had Ruslan as a CFP tutor.

9. In what respect could the tutor improve his/her teaching?

Text Response

There were a couple of language issues, but aside from that I do not have any suggestions.
Time management (without compromise on delivery)

N/A

I think he gets a little nervous when someone asks him a question that is unexpected. He should be confident: he has all the answers.

n.a.

bit more assertive in order to control the class better

Just keep practicing!